

Summary of fees for credit cards (valid as of 1 July 2017)

		Flying Blue World Mastercard®
Annual fee		CHF 230
Digital service	VisecaOne	○
Mailing of paper bills	CHF 2 per bill Electronic bills in VisecaOne, free of charge	■
PIN replacement	CHF 10	○
Replacement card worldwide	CHF 20, in Switzerland generally within two working days, abroad three to six working days	○
Credit interest rate/interest rate on arrears (annual interest rate)	12%	■
Processing fee in the event of late payment	CHF 20 per bill	■
Commission for cash withdrawals	4%, min. CHF 10 at ATMs and bank counters worldwide	■
Transactions in foreign currency	Amount at exchange rate + processing fee	+1.75%
Transactions in CHF abroad	Amount + processing fee	+1.75%
Card blocking fee	CHF 10	○
Loss or theft	No charge (CHF 0) for the cardholder if loss/theft is reported immediately and provided that due care was taken (Art. 3 and 4, General Terms and Conditions)	○
Fee for special mailing of bill, card, PIN	Effective costs, min. CHF 5	○
Fee for reprinting of bills, transaction overviews, interest records etc.	CHF 5 (max. 2 reprints; each additional reprint, CHF/EUR/USD 5)	○
Unjustified objection to a transaction (chargeback)	CHF 30	○
Copy of transaction slip	CHF 30	○
SMS services (e.g. for transactions in foreign currency)	CHF 0.50 per SMS	■
Cash payments made at post office	CHF 2 per payment	■